SOFTWARE & TECH

Miami Dade Pert

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Understanding the Miami Dade PERT Program: A Community-Centered Approach to Crisis Response

In the realm of public safety and mental health, few initiatives have demonstrated the power of collaboration as effectively as the **Miami Dade PERT**program. PERT, which stands for Psychiatric Emergency Response Team, represents a paradigm shift in how law enforcement and mental health professionals address crises involving individuals with mental illness. Rather than relying solely on traditional policing methods, the Miami Dade PERT model integrates clinical expertise with community policing to de-escalate situations, connect individuals to care, and reduce the burden on the criminal justice system. For residents, families, and advocates across South Florida, understanding how this program functions is essential for recognizing its profound impact on public safety and community well-being.

Miami-Dade County, one of the most populous and diverse regions in the United States, faces unique challenges when it comes to mental health crises. Calls for service involving individuals in emotional distress or experiencing psychiatric symptoms have historically been handled by law enforcement officers with limited mental health training. Recognizing this gap, community leaders, mental health advocates, and law enforcement agencies came together to create a specialized response unit. The result was the Miami Dade PERT program, a model that has since been studied and replicated across the country. This article explores every facet of the program, from its operational structure to its measurable outcomes, offering a comprehensive guide for anyone seeking to understand this life-saving initiative.

What Is the Miami Dade PERT Program?

The **Miami Dade PERT**(Psychiatric Emergency Response Team) is a collaborative initiative that pairs licensed mental health clinicians with specially trained law enforcement officers. These teams respond to calls where an individual may be experiencing a mental health crisis, such as suicidal ideation, psychotic episodes, severe depression, or aggressive behavior stemming from a psychiatric condition. The core mission of the program is to provide an appropriate, compassionate, and effective response that prioritizes de-escalation and access to treatment over arrest or hospitalization.

Unlike traditional police responses, which may escalate a crisis or lead to unnecessary incarceration, PERT teams are equipped to assess a person's mental state on the scene, provide immediate intervention, and connect them with community-based resources. This approach not only improves outcomes for individuals in crisis but also reduces the strain on emergency rooms, jails, and the broader healthcare system. The Miami Dade PERT program has become a cornerstone of the county's crisis response infrastructure, reflecting a growing recognition that mental health emergencies require specialized expertise.

Key Components of the PERT Model

- Co-Response Teams: Each PERT unit consists of a law enforcement officer and a licensed mental health clinician who respond together to crisis calls.
- Real-Time Assessment: Clinicians conduct on-scene psychiatric evaluations to determine the individual's immediate needs and level of risk.

- Linkage to Services: Rather than simply resolving the immediate situation, PERT teams ensure follow-up care by connecting individuals to outpatient providers, case managers, or voluntary inpatient treatment.
- Diversion from Justice System: The program aims to divert individuals away from jails and emergency rooms when safe and appropriate, reducing recidivism and promoting recovery.
- Community Education: PERT also provides training and resources to schools, community organizations, and families to help them recognize and respond to early signs of mental distress.

The Origins and Evolution of Miami Dade PERT

The history of the **Miami Dade PERT**program dates back to the late 1990s and early 2000s, a time when law enforcement agencies across the country were beginning to reexamine their approach to mental health crises. In Miami-Dade, a series of tragic incidents involving individuals with untreated mental illness highlighted the urgent need for a more specialized response. Community stakeholders, including the Miami-Dade Police Department, Jackson Health System, and the Florida Department of Children and Families, convened to develop a solution.

The initial pilot program launched with just a small number of teams covering specific districts. Early results were promising, showing significant reductions in arrests and involuntary hospitalizations, while improving satisfaction among individuals and families. Over time, the program expanded to cover all districts of Miami-Dade County, and it now operates 24 hours a day, seven days a week. The success of the Miami Dade PERT program has also inspired similar initiatives in other parts of Florida and across the nation, solidifying its reputation as a national model for crisis intervention.

The evolution of the program has also involved continuous refinement based on data and feedback. Today, the program incorporates advanced training in trauma-informed care, cultural competency, and suicide prevention, ensuring that teams are prepared to handle the diverse needs of Miami-Dade's multicultural population. The program has increasingly integrated peer support specialists—individuals with lived experience of mental illness or substance use disorders—to provide a unique perspective and build trust with those in crisis.

How the Miami Dade PERT Program Operates

Understanding how the **Miami Dade PERT**program works in practice is essential for appreciating its impact. When a call comes into the emergency dispatch center (911) that involves a potential mental health crisis, dispatchers are trained to identify key indicators. These may include reports of erratic behavior, suicidal statements, family concern about a loved one's mental state, or a known history of psychiatric illness. When such a call is identified, a PERT team is dispatched alongside or in lieu of a traditional patrol unit.

The Dispatch Process

1. Call Triage: Dispatchers use a specialized screening protocol to flag calls that may benefit from a PERT response.
2. Team Dispatch: A co-response team of one officer and one clinician is sent to the scene. The officer ensures scene safety while the clinician leads the assessment.
3. Scene Arrival: The team works together to establish rapport with the individual in crisis and any family members or bystanders present.
4. Clinical Assessment: The clinician conducts a mental health evaluation, assessing for suicidal or homicidal ideation, psychotic symptoms, substance use, and medical needs.

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